

BPO dell'America Latina con un solido track record





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Con un solido curriculum di oltre 15 anni, l'azienda si è affermata come una forza nel settore del Business Process Outsourcing (BPO). È specializzata nella fornitura di una suite completa di servizi di outsourcing e nearshore, con particolare attenzione al settore sanitario. La loro esperienza, tuttavia, non si limita a questo settore, ma si rivolge a una moltitudine di industrie, offrendo soluzioni su misura che favoriscono l'efficienza e la crescita.

Conosciuta per il suo impegno verso la qualità e l'innovazione, è il partner di riferimento per le aziende che vogliono ottimizzare le loro operazioni e ottenere un vantaggio competitivo.

Settori serviti: Sanità, servizi pubblici, servizi finanziari, assicurazioni, tecnologia, vendita al dettaglio, wireless, riscossioni, ISP, viaggi e commercio elettronico.

Servizi offerti: Telemarketing e vendite, assistenza clienti, servizi di assistenza informatica, servizi di back office, sistemi telefonici, riscossione, servizi di chat.

Geografia: Gli uffici sono situati in diversi paesi dell'America Latina.

Organico: Oltre 1200 FTE

EBITDA: \$4,985,000

Previsione dei ricavi

2024: \$25,872,602.7

2025: \$29,269,591.04

Informazioni aggiuntive

In particolare, il loro impegno per la qualità è sottolineato da molteplici certificazioni come ISO, HIPAA, PCI e Soc 2, che testimoniano la loro dedizione alla sicurezza e all'eccellenza del servizio. La crescita continua, ma l'obiettivo rimane quello di fornire agenti certificati di alta qualità pronti a supportare le diverse esigenze dei clienti, rendendoli un partner irresistibile per le aziende che desiderano esternalizzare le proprie attività in modo efficiente ed efficace.

TARGET PRICE

\$35,000,000

GROSS REVENUE

\$25,872,602

EBITDA

\$4,985,000

BUSINESS TYPE

Call Center

COUNTRY

Stati Uniti

BUSINESS ID

L#20240739

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