

# Fornitore leader di servizi BPO



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L'azienda è un fornitore leader di servizi BPO, che offre soluzioni su misura per migliorare l'efficienza operativa in diversi settori. Con una forte presenza in diversi paesi e un'attenzione particolare alla flessibilità, l'azienda offre strategie di outsourcing innovative e soluzioni tecnologiche avanzate per affrontare le sfide operative specifiche dei suoi clienti. L'azienda ha recentemente lanciato un programma pilota per i contratti di riscossione ad Austin, a testimonianza del suo impegno nell'espandere le capacità di servizio. Il suo modello operativo combina opzioni di consegna onshore, offshore e ibride, offrendo ai clienti soluzioni di outsourcing flessibili e personalizzate. Questa adattabilità, unita all'assistenza globale 24 ore su 24 e 7 giorni su 7, rende l'azienda un partner affidabile e scalabile per le aziende che vogliono migliorare l'efficienza. Con una forte enfasi sull'eccellenza operativa e su tecnologie avanzate come il suo motore di elaborazione delle immagini proprietario, l'azienda si è costruita una solida reputazione in diversi settori, come quello delle riscossioni, sottolineando il suo impegno ad evolversi insieme alle richieste del mercato e a fornire soluzioni su misura ai suoi clienti.

Industrie servite:

Istruzione, Telecomunicazioni, Petrolio e Gas, Tolling, Incassi di prima parte

Servizi offerti:

- Outsourcing dei processi aziendali (BPO)
- Soluzioni per l'efficienza operativa
- Motore di elaborazione delle immagini (IPE)
- Servizi globali 24/7
- Scenari di outsourcing personalizzati

Geografia: Sede centrale negli Stati Uniti e uffici in Asia

Organico: 1.100 dipendenti negli Stati Uniti e nelle Filippine.

Entrate: 17 milioni di dollari all'anno

EBITDA: 18% del fatturato

Previsione dei ricavi:2025 – 20 milioni di dollari

TARGET PRICE

\$ 30,000,000

GROSS REVENUE

\$ 17,000,000

EBITDA

\$ 3,060,000

BUSINESS TYPE

Call Center

COUNTRY

Stati Uniti

BUSINESS ID

L#20250904

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