

Soluzioni su misura per migliorare l'efficienza operativa dei call center BPO





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Fornitore leader di servizi di Business Process Outsourcing (BPO), questa azienda offre soluzioni su misura per migliorare l'efficienza operativa in diversi settori. Con una forte presenza in diversi paesi e un'attenzione particolare alla flessibilità, l'azienda offre strategie di outsourcing innovative e soluzioni tecnologiche avanzate per affrontare le sfide uniche dei suoi clienti.

Di recente, l'azienda ha lanciato un programma pilota per i contratti di recupero crediti ad Austin, evidenziando il suo impegno ad ampliare l'offerta di servizi. Il suo modello operativo comprende un mix di soluzioni onshore, offshore e ibride, consentendo ai clienti di creare scenari personalizzati in outsourcing che soddisfino le loro esigenze specifiche. Questa flessibilità, unita a servizi globali 24 ore su 24 e 7 giorni su 7, rende l'azienda un partner versatile per le aziende che vogliono ottimizzare le proprie attività.

Con un'attenzione particolare all'efficienza operativa, soluzioni all'avanguardia come Image Processing Engine e una comprovata esperienza in vari settori, l'azienda è pronta a crescere ed espandersi continuamente nel settore del BPO. La continua due diligence e le espansioni di servizi strategici, come il progetto pilota sulle collezioni, dimostrano la sua dedizione ad adattarsi alle richieste del mercato e all'evoluzione delle esigenze dei clienti.

Industrie servite:

Istruzione, Telecomunicazioni, Petrolio e Gas, Tolling, Incassi di prima parte

Servizi offerti:

- Outsourcing dei processi aziendali (BPO)
- Soluzioni per l'efficienza operativa
- Motore di elaborazione delle immagini (IPE)
- Servizi globali 24/7
- Scenari di outsourcing personalizzati

Geografia:

HQ negli Stati Uniti con uffici in Asia

Organico:

1.100 dipendenti in tre paesi diversi

Entrate:

17 milioni di dollari all'anno

Previsione dei ricavi:

2025 - \$20 M

BUSINESS TYPE

Call Center

COUNTRY

Stati Uniti

BUSINESS ID

L#20250860

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