

# Azienda di Call Center BPO completamente virtuale e operativa





## Azienda di Call Center BPO completamente virtuale e operativa

Questa azienda di outsourcing dei processi aziendali (BPO), al 100% virtuale, è specializzata nella fornitura di servizi di assistenza virtuale di alta qualità alle aziende di diversi settori. Con un team di professionisti esperti e dedicati, l'azienda offre soluzioni innovative e personalizzate che migliorano l'efficienza operativa, riducono i costi e supportano la crescita aziendale. Operando con una struttura snella e flessibile, l'azienda si concentra sul raggiungimento di risultati eccezionali grazie al suo modello di forza lavoro completamente virtuale.

Ciò che distingue questa azienda nel settore degli assistenti virtuali è il suo modello di forza lavoro completamente virtuale, che le permette di fornire soluzioni economiche e scalabili, adatte alle esigenze specifiche dei clienti di tutto il mondo. Almeno il 50% delle sue operazioni è legato al telefono, con una parte significativa dedicata alle vendite e all'assistenza ai clienti. L'azienda è gestita da un piccolo team di leadership che mantiene rapporti diretti con i clienti chiave, garantendo un servizio personalizzato e un'attenzione ai dettagli. Il centro amministrativo si trova ad Arlington, nel Tennessee, e supervisiona le operazioni.

Con un forte impegno verso la flessibilità, l'innovazione e l'eccellenza operativa, l'azienda risponde costantemente alle esigenze in continua evoluzione dei suoi clienti, offrendo soluzioni di assistenza virtuale affidabili e di alta qualità. È ben posizionata per una crescita sostenuta e un successo nel mercato dell'outsourcing virtuale.

### Industrie

Servizi professionali, Piccole e medie imprese (PMI), eCommerce, Immobiliare, Tecnologia

### Servizi

- Servizi di assistente virtuale
- Servizio clienti e assistenza
- Operazioni di back-office
- Assistenza alle vendite
- Coinvolgimento omnicanale (voce, chat, email)

### Geografia

Con sede centrale negli Stati Uniti e VA situati nelle Filippine, l'azienda opera in modo completamente virtuale, consentendo di fornire servizi ai clienti di tutto il mondo senza i vincoli delle sedi fisiche.

### Organico

Assistenti virtuali: 84

### Entrate

2023: 1,3 milioni di dollari

2024: 1,3 milioni di dollari

### Previsione dei ricavi

2025: 1,3 milioni di dollari

### GROSS REVENUE

\$ 1,300,000

### BUSINESS TYPE

Call Center

### COUNTRY

Stati Uniti

### BUSINESS ID

L#20250861

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